SDG Counties Customer Service Program

Prepare To Install Checklist

1. Who will administer the program
2. Select a Gmail account that will be used to administer the program or create a new Gmail Account.
3. Assigned To List

* A List of names and email addresses that cases can be assigned to

1. Case Type List

* A list of the types of cases

1. Action List

* A list of the actions that can be taken on a case